



Conference Day One

Tuesday, 1 November 2011



Conference Day Two

Wednesday, 2 November 2011

8.00 am - 8.45 am
8.45 am - 9.00 am
9.00 am - 9.45 am
9.45 am - 10.00 am
10.00 am - 10.30 am
10.30 am - 11.25 am

Registration
Du'a Recital & Welcoming Address
Officiating Ceremony & Keynote Address
Video Montage
Networking Circle & Coffee Break
Why Corporate Malaysia Needs Lean Six Sigma and What are the Key Points to Success?

Ir. Azlan Abas, Manager of Operation Process Improvements Department (OPI), PETRONAS Dagangan Berhad

In this slot, a distinguished speaker will be presenting ideas and findings on how to reach the status of developed and high-income nation by the year 2020. Topics discussed include implementation of quality and business improvement initiatives and more. Among the points are:

- The objectives of Corporate Malaysia to Achieve Vision 2020
- Key focus (result) area for GLIC in RMK-11
- Type of skills needed for corporate Malaysia to succeed in each KPIs in RMK-11
- What is beyond 1Malaysia objective in achieving innovation & continuous improvement as per stated in Budget 2011 by PM.

First: Reinvigorating Private Investment;
Second: Intensifying Human Capital Development;
Third: Enhancing Quality of Life of the Rakyat; and
Fourth: Strengthening Public Service Delivery

11.25 am - 12.00 pm

Driving Lean Six Sigma in MRO

Mr. Syed Nedeem, Pakistan International Airlines

Mr. Syed will present the crux issue on strategic deployment of Lean Six Sigma synergy versus only Lean methodology. Additionally, items discussed includes importance of companies to measure and manage critical success factors in order to ensure that MRO performance are aligned with Lean and Six Sigma methodologies. Focus will be given on:

- The metrics in measuring Six Sigma project success factors in MRO.
- Best ways of measuring practitioners of MRO
- Forecasting time frame in Six Sigma Black Belts in MRO
- Lean Six Sigma as the necessities of staying ahead and on top

12.10 pm - 12.30 pm

Panel Discussion 1

12.30 pm - 2.00 pm

Networking Lunch and Mid-day Intermission.

2.00 pm - 2.50 pm

Economic Transformation Programme (ETP) Challenges and Progress

Dr. Mohd Emir Mavani, Director, NKEA (Oil, Gas & Energy) & (Financial Services) Performance Management & Delivery Unit (PEMANDU)

For opening act, delegate will be presented with a preview of what this summit encompasses in a nutshell. Among the matters discuss are the methodology for purpose of measuring and improving business processes towards performance excellence. The key points delivery:

- What kind of industries would flourish in this new landscape?
- What are the most important challenges for Malaysia to remain and sustain competitive edges?
- How innovation and continuous improvement fit into competitiveness development?

2.50 pm - 3.30 pm

"The Lean Way" to Ensure Employees Engagement

Pn. Azua Kamarudin, Malaysia Airports Holdings Berhad

How bad does your organization want to stay on top? In this session, the crucial asset of any given organization will be the focal topic for sharing; PEOPLE. Ensuring Employees Engagement with Lean Six Sigma requires establishment of a critical mass to facilitate the transition into world class performance. Despite organizations basic values of putting people first in assets ranking, we fail to convert that to action. This failure is the differentiation factor between an organization that takes action to develop their people and the one who does not. In this slot, delegates will be given overview of:

- Understanding the intricate relation of tasks and reward plus recognition
- Applying quick wins for employees to retain talents and drive motivation
- What gets measured gets managed – what's in it for us
- Negative impact of misused measurement system
- Developing people as problem solvers not only problem seekers

3.35 pm - 4.00 pm

Networking Session Afternoon Tea Break

4.05 pm - 4.45 pm

Increase Speed and Achieve Target Faster in Your Continuous Improvement: Best Done with Value Stream Mapping

A business, factory or warehouse can be enormously complex. Only visuals can convey enough information to understand the pieces, relationships, hidden waste, and what drives the cost base. Value Stream Mapping charts trace the sequence of events for a business, department or process. The most useful VSM charts are quite detailed, this is important because most waste and unnecessary cost is at a micro-level. To elaborate on the how and what of VSM, speaker will present these following details:

- What is VSM?
- How the value stream is mapped?
- Deciding on what areas of business needs to be value stream mapped?
- How can VSM benefit you and your company?

4.05 pm - 4.45 pm

Panel Discussion 2

5.15 pm - 5.30 pm

Chairman Summary of First Day & End of Conference Day 1

8.30 am - 9.15 am

Confidently Grow Business and Profit with Design for Six Sigma (DFSS)

Dr Basem Haik (President, Six Sigma Professional, USA)

As opening presentation for the second leg of Summit, by Dr. Basem will focus on business leaders and their role on growth and how that will gain more profit. This session will lead delegates to experience:

- Increasing profits / earnings with DFSS
- How to leverage DFSS tools with initiatives to drive growth so that business leaders will focus on continuous growth
- Relationship between DFSS Tools with improvement initiatives

9.25 am - 10.00 am

Operational Excellence – Case Study : Integration of Lean, Six Sigma and VAVE.

Mr. Sharil Goh Fadhil, ASQ 2011 Edwards Medal Chairman

10.05 am - 10.35 am

Networking Circle and Tea & Coffee Break

10.35 am - 12.15 am

Business Metrics Importance in Improvement Projects to Drive Synergy

Through the words of great Mr. Edwards Deming: "Without data, all anyone has is an opinion."

This shows measurement is vital in improvement process as we are said to fail if we cannot measure and express it in numbers. In this session, speaker will deliver the importance of business metrics as the objective to be reached as follows:

- How do we measure progress?
- Are those metrics appropriate and effective?
- Criteria to drive synergy

11.15 am - 12.05 pm

Achieving 3113 Aspiration via Six Sigma

Pn. Nor Hasridah Abu Hassan (Operation Engineering (GPPB), PETRONAS Gas Berhad)

Case study is presented by speaker to showcase how her project help to achieve its 3113 organization drive. A project that uses Lean Six Sigma tools to optimize process.

12.05 pm - 12.30 pm

Panel Discussion 3

12.35 pm - 2.00 pm

Lunch Networking and Mid-day Intermission

2.00 pm - 2.45 pm

Six Sigma Success Story: How We Bust Through Our Comfort Zone and Achieve Excellence

Mr. Fahrurazi Baharum, Six Sigma Master Black Belt (PETRONAS Penapisan Melaka Sdn Bhd)

What's a better way to learn than hearing from true live cases? We are privilege to hear from speaker talk on:

- 'How' and 'Where' this journey started?
- Continuous cost down initiatives to support company's strategy and goals
- What was our plan to beat being in comfort zone and how do we sustain the excellence?
- What's next in the future for us?

2.45 pm - 3.30 pm

What to do in Crucial Crisis – Lean Six Sigma Recovery Management

An economic crisis has a profound impact on businesses. Each organization will find their own way to get out of such situation and although some make it, others might find it is the end of the road. What this slot will bring to delegates are several findings and alternatives that could alleviate turbulent time. To answer questions such as:

- Is there any proven methodology that helps company recover from crisis fast but systematic?

Speaker will have some response in LSS Recovery Management. Focus will be on how Lean Six Sigma is not just a tool for process improvement but it is also a discipline when being adopted in business strategies, it will become a powerful tools for crisis recovery.

3.35 pm - 4.00 pm

Panel Discussion 4

4.00 pm - 4.25 pm

Du'a, Closing and Summary of Summit. End of Summit.

4.25 pm - 4.50 pm

Networking Session and Afternoon Tea Break. Adjourn.

DISCLAIMER:

This agenda might tentatively change (timeline, topics, speakers and slots) from time to time and updates could be viewed on official Summit website at www.leanapplied.com/summit/index.html