

20-06-2005

To Whom It May Concern:

Following the maturity of our organizations and people's readiness, we realized it was time to start the Six Sigma development to prepare the organization for future challenges, therefore, in the late 2004, we had decided to initiate the Six Sigma program. Though we have our own internal resources at Group and Division level to champion this course, however, in considering the closeness, language advantage and cultural factors, we have decided to engage a local Master Black Belt, Mr. Sharil Goh Fadhil from Lean Applied Technologies, to assist us achieving this goal.

As a result, since March 2005, 6 Candidates were chosen and trained under the guidance of Mr. Sharil Goh Fadhil starting with Basic Statistics and Minitab14, then followed by actual Six Sigma and each with a project. They are now at the Control Phase and we can already see the results and savings.

The important point is Mr. Sharil Goh Fadhil has not only the in depth knowledge of Minitab14, Statistics and the Six-Sigma Methodology, his leadership, coaching ability, commitment and passion to excel has lead the candidates to an outstanding achievement. He has not only met that need we intended, he had demonstrated the expertise and professionalism to coach and inspire the team to achieve outstanding, exceeding expectation.

The knowledge and expertise that we obtained from him in this area is very apparent. We especially appreciate his real time support to the candidates. We thank him for the excellent contribution to our success and he will remain with us for any future Six-Sigma activities.



(C.T. Boo)

Senior Quality Assurance and Six-Sigma Manager.